THANK YOU!

Congratulations on your purchase of a 23ZERO SWAG. We strive to provide you with the ultimate camping experience – the ONYX RAPID AIR does just that.

Please carefully read this user manual. Follow all instructions and adhere to all safety and product care guidelines. Use of this product is only permitted to persons that have read and understood this user manual.

SAFETY CONSIDERATIONS

WARNING

- Keep all flame and heat sources away from the swag materials.
- Under no circumstance should any naked flame sources or heating devices be used inside or near the swag.
- Keep campfires well away from the swag.
- Keep a look out for any airborne embers that may come in contact with the swag.
- Have a fire extinguisher or water bucket nearby in case of fire.
- Do not smoke within the swag.
- Do not operate any device which burns fuel inside the swag.
- Keep exit clear.
- **Ensure the swag is pegged down to the ground and/or secured to a double stretcher if applicable. Never leave the swag set up unsecured and not fixed to the ground.**

HARDWARE & ACCESSORIES

Air Pump 	**1 x Carry Bag** 
2 x Adjustable Leg Poles 	**1 x Spreader Bar** 

OPENING AND SETUP

1. **Unroll swag and set up pump.**
    - Locate the white one-way valve on the air frame (below the red pressure-relief valve).
    - Push the pump hose onto the one-way valve.





2. **Inflate Air Swag.**
    - **Do not use an air compressor to pump the swag up.**
    - Using the supplied pump takes approx. 60 seconds to inflate the swag.
    - **Once fully inflated, the red pressure-relief valve will let excess air out of the swag to prevent overinflation.**





3. **Secure the swag to the ground.**
    - Ensure the swag is securely pegged to the ground or fixed to a stretcher if applicable.
    - The Air Swag comes with 4 Velcro straps that are to be used to secure the corner eyelets to the stretcher.

4. **Set up awning (if applicable).**
    - Insert the 2 adjustable poles into the eyelets on the awning.
    - Attach spreader bar to the poles to tension the canvas on the awning.
    - Using the supplied guy ropes, peg the awning down.

CLOSING & PACKDOWN

1. **Remove awning poles and spreader bar.**

2. **Unpeg swag from ground / detach from stretcher if applicable.**

3. **Fully unscrew one-way valve.**
    - Once valve is removed, all air will escape the swag and swag will collapse. Ensure no occupants or accessories are inside the swag when valve is removed.

4. **Fold swag and roll up.**

5. **Packdown complete.**
    - The swag, pump and poles will all fit inside the carry bag.

CARE & MAINTENANCE

At 23ZERO, we take pride in the quality and durability of our products.
Below are some guidelines which must be followed to prolong the life of your product.
Regular care and maintenance of this product is your responsibility.

CLEANING

Clean with lukewarm water and soft bristle brush.
Do not use soaps and or detergents.
Do not expose to petro-chemicals.

STORAGE

Certain situations may require the ONYX RAPID AIR to be packed down wet. It is essential that at the earliest opportunity the ONYX RAPID AIR is re-opened and allowed to dry fully.
Though we use the best polyurethane proofing available, prolonged exposure to moisture causes hydrolysis which can affect the integrity of the proofing. Storing the ONYX RAPID AIR wet in warm conditions is likely to cause mildew growth which will stain canvas and lead to premature breakdown.

WATERPROOFNESS

23ZERO uses a selection of refined raw materials and treatments in its design and development processes including long lasting polyurethane coatings and high frequency seam sealing. With multiple layer seams and addition of zips wind driven rain may cause small amounts of water ingress at times. Rubbing a softened candle wax stick over the affected area will help reduce any water ingress.

WARRANTY

At 23ZERO, we stand behind the quality and durability of our gear. If your product has a manufacturing fault in materials or workmanship, we'll repair or replace it — at our discretion — from the date and proof of purchase.

What's Covered

- Manufacturing defects or faults in materials and workmanship.

What's Not Covered

Our warranty does *not* cover damage caused by:

- Incorrect setup, installation, or misuse
- Modifications or tampering
- Transit damage or general wear and tear
- Condensation, mould, or rust from poor maintenance
- Punctures, UV damage, prolonged weather exposure, or high winds
- Broken poles or damage from excessive force (e.g. jammed or forced zippers)
- Insect, animal, or child-related damage
- Hydrolysis (the natural breakdown of PU coatings due to prolonged moisture exposure)
- General poor maintenance

Note on Hydrolysis

Hydrolysis occurs when polyurethane coatings absorb moisture over time — especially in humid or tropical climates. This is not a manufacturing fault. To help prevent it, regularly use your swag, air it out in sunlight, and avoid long-term storage with bedding or compressed canvas.

Need Help?

If something's gone wrong and you believe it's a manufacturing issue, contact our team. We're here to help you.

CONSUMER RIGHTS

Our goods come with guarantees that cannot be excluded under Australian law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have goods repaired or replaced if the goods fail to be of acceptable quality and failure does not amount to a major failure.

** Due to our policy of continual product development, the specifications, colours and features may vary.*

MAKING A CLAIM

To make a warranty claim, please email service@23zero.com.au with details of the issue and relevant photos, including a copy of your proof of purchase. We aim to respond within 48 hours - If you don't hear from us, call 03 9547 4691.

Warranty items must be returned to: 23ZERO Australia, 32B Eileen Rd, Clayton South VIC 3169

Return freight costs are the customer's responsibility unless otherwise agreed.

23ZERO®

MADE BETTER